

FACTS

WHAT DOES HarborOne Mortgage, LLC DO WITH YOUR PERSONAL INFORMATION?

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number • Account balances • Credit history and Income and Payment history and Credit scores
How?	All financial companies need to share Customers personal information to run their everyday business. In the section below, we list the reasons financial companies can share their Customers personal information; the reasons HarborOne Mortgage, LLC chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does HarborOne Mortgage, LLC share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We Don't Share
For our affiliates' everyday business purposes — information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes — information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	No	We Don't Share

To limit our sharing	• Call 800-877-8686 — our menu will prompt you through your choice(s) or • Visit us online: www.harboronemortgage.com. Click Privacy Notice links you to opt-out form Please note: If you are a <i>new customer</i>, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.
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Questions?	Call 800-877-8686 or go to www.harboronemortgage.com for Privacy Notice and opt-out form
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Who we are

Who is providing this notice?

HarborOne Mortgage, LLC

What we do

How does HarborOne Mortgage, LLC protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does HarborOne Mortgage, LLC collect my personal information?

We collect your personal information, for example, when you

- **Apply for financing** or
- **Give us your contact information** or
- **Use your credit or debit card** or
- **Give us your income information** or
- **Pay us by check**

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes — information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

Our affiliates include companies that with us are under common control of Eastern Bankshares, inc.

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *HarborOne Mortgage, LLC does not share with nonaffiliates so they can market to you.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *HarborOne Mortgage, LLC does not jointly market.*

Other important information

Vermont law requires that consumers consent prior to disclosure of information among affiliates. If you reside in Vermont you have the option to opt-in for sharing of information. If you would like to opt-in, you must do so in writing, using the form available on our website located at www.harboronemortgage.com under Privacy Notice.